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## Social Media, News Consumption, and Polarization: Evidence from a Field Experiment

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BMI's 9th Annual Conference May 2024 Introduction

#### Motivation: Concerns Over Social Media

- Consumption of news through social media is increasing
  - 12% (2008) ightarrow 69% (2023)
  - Social media is the most important source for online news

# PROPORTION THAT SAY EACH IS THEIR MAIN WAY OF GETTING NEWS ONLINE (2018–2023) – ALL MARKETS



#### Motivation: Concerns Over Social Media

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- Pro-attitudinal news  $\rightarrow$  polarization?
  - News based on social network
  - News based on algorithm
  - Users personalize their feed

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  - Users personalize their feed
- Could lead to policies decreasing welfare
- May threaten democracy



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#### Overview

#### Research questions

- 1. How does social media affect news consumption?
- 2. Does exposure to news on social media affect political opinions and polarization?

#### Approach

- Descriptive collect rich news consumption data
  - Social media associated with extreme, pro-attitudinal news
- Causal field experiment varying social media feeds
  - Analyze chain of effects: FB exposure, website visits, political opinions and attitudes

#### Preview

- The social media feed substantially affects news consumption
- Facebook's algorithm decreases exposure to counter-attitudinal news
- Counter-attitudinal news decreases polarization

#### What is consumed through social media? (1)



Comscore data. Slant based on Bakshy et al. (2015). Constant sample of users who consumed news both through Facebook and other means.

#### What is consumed through social media? (2)



Comscore data. Slant based on Bakshy et al. (2015). Republican donations based on 2016, 2018 FEC donation data. Constant sample of users who consumed news both through Facebook and other means.

# Design



Recruitment using Facebook Ads



Recruitment using Facebook Ads





Recruitment using Facebook Ads Baseline survey, Feb-March 2018 (n = 36,330) Determine 4 potential pro-attitudinal and counter-attitudinal outlets Pro-Attitudinal: Lib. outlets to liberals or cons. outlets to conservatives Counter-Attitudinal: Lib. outlets to conservatives or cons. outlets to liberals Block randomization by ideology **Pro-Attitudinal Treatment** Control Counter-Attitudinal Treatment Compliers: Non-Compliers: Compliers: Non-Compliers: Subscriptions>1 Subscriptions=0 Subscriptions=0 Subscriptions  $\geq$  1 (59%) (41%) (48%) (52%) Followup Survey. April-May 2018 (n = 17.130)

#### **Research Design Benefits**

- High external validity 1.
  - Intervention similar to common social media nudges
  - Natural behavior in every other aspect:

Media content, platform algorithms and individual decisions

- Popular news outlets in dominant social network
- Large N to detect small effects
- Randomizing subscriptions to outlets instead of articles
  - Medium-run effect, priming less likely to affect results
- Rich data on news exposure and consumption 4.

#### Data: Causal Chain of Media Effects



#### Data sources

- FB data: subscriptions (N=37,494) and post sharing (N=34,592)
  - Facebook app Facebook Data Screenshots
- Extension data: exposure and browsing behavior (N=1,835)
  - Chrome extension Extension Data Screenshots
- Survey data: political opinions and attitudes (N=17,635)
  - Endline survey, analysis pre-registered Survey Data

# Results

#### Results

- Individuals engage with new outlets when nudged
- The feed substantially affects online news consumption
- No evidence that outlets' slant affect political opinions
- Counter-attitudinal news decreases affective polarization
- Algorithm limits exposure to counter-att. posts







Participants in Post Sharing and Extension Subsamples (N≤1,699)



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### Followup Survey Primary Outcomes

- Political Opinions Index ( $\uparrow$  = More conservative)
  - 20 questions on issues covered during the study period
    - March for Our Lives, Stormy Daniels, Mueller investigation, etc.
  - Compare conservative and liberal treatments
- Affective Polarization Index ( $\uparrow$  = More hostility) (lyengar et al., 2019)
  - 5 questions, measuring attitudes toward political parties
    - Feeling thermometer
    - Difficult to see things from Dem/Rep point of view
    - Important to consider the perspective of Dem/Rep (Willer)
    - Dem/Rep party has good ideas
    - Son or daughter married other party
  - Compare pro- and counter-attitudinal treatments

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#### Treatment Effects on Primary Outcomes



Participants in Endline Survey Subsample (N=17,130-17,635)

• Effect on attitudes, not political opinions; in line with long-term trend

#### Treatment Effect Magnitude

- Focus on feeling thermometer questions (0-100 degrees)
  - Feeling toward own party feeling toward opposing party
- Counter vs. pro-attitudinal treatment
  - ITT: -0.58
  - TOT (compliance instrument with treatment): -0.96
- Benchmarks
  - Secular trend 1996-2016 (ANES): 3.83-10.52
  - One month Facebook disconnection (Allcott et al., 2020): -2.09

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## Differential Exposure to Matching vs. Opposing Posts

Why is there less exposure to posts from the counter-attitudinal outlets?



Participants for whom FB posts and subscriptions are observed for at least 2 weeks (N=1,059)

### Explaining Differential Exposure

• The exposure of individual *i* to posts shared by outlet *j*:

$$E_{ij}=S_{ij}P_{ij}U_i$$

- $S_{ij} \in \{0, 1\}$  is *i*'s subscription to outlet *j* ("selective exposure")
- *P<sub>ij</sub>* is posts supplied from *j* to *i* conditional on subscription ("filter bubble")
- *U<sub>i</sub>* is the total number of posts *i* observed (usage)

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$$\Delta E = \underbrace{S_{\Delta} * P_{C} * U_{C}}_{\text{Subscriptions}} + \underbrace{S_{C} * P_{\Delta} * U_{C}}_{\text{Platform Algorithms}} + \underbrace{S_{C} * P_{C} * U_{\Delta}}_{\text{Platform Usage}} + \underbrace{\cdots}_{\text{Combinations}}$$

- S<sub>C</sub> is subscriptions in the counter-attitudinal treatment
- $S_{\Delta}$  is the difference in subscriptions between the treatments

### Differential Exposure to Matching vs. Opposing Posts



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# Conclusions

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- 1. FB algorithms  $\Rightarrow \downarrow$  Exposure to counter-attitudinal news
  - Feed affects news consumption
  - Growing importance as "pointcasting" replaces broadcasting
- 2.  $\uparrow$  Counter-attitudinal news  $\Rightarrow \downarrow$  affective polarization
  - Changes in media habits may explain increase in polarization
    - Social media algorithms may increase partisan hostility
  - Minimal effect on political opinions
    - Could still affect policy outcomes, trust and accountability
- 3. Individuals willing to engage with counter-attitudinal news
  - Policies diversifying content in social media can be effective

# Thank You

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#### **Design Preview**

- Randomly assign participants to
  - Liberal treatment
  - Conservative treatment
  - Control group

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#### **Liberal Treatment**





#### **Conservative Treatment**









F Like Page





#### Literature and Contribution

- Supply and demand of online news (Allcott and Gentzkow, 2017; Flaxman et al., 2016; Gentzkow and Shapiro, 2011; Guess et al., 2017), algorithmic bias (Bakshy et al., 2015; Sunstein, 2017; Tufekci, 2015)
  - Algorithms increase exposure to pro-att. news
- Social media, pro-attitudinal news and polarization (Allcott et al., 2020; Boxell et al., 2017; Bursztyn et al., 2019; Enikolopov et al., 2020; Lelkes, 2016)
  - First experimental evidence that pro-att. news increases affective polarization, compared to counter-att. news
- Media and persuasion (Bail et al., 2018; Chen and Yang, 2019; Chiang and Knight, 2011; Coppock et al., 2018; DellaVigna and Kaplan, 2007; Gentzkow et al., 2011; Gerber et al., 2009; Martin and Yurukoglu, 2017)
  - Exploit social media's infrastructure to randomize subscriptions to news outlets in a natural setting

#### Social Media Associated with More Extreme News



Source: Analysis of 2017 Comscore data. Slant based on Bakshy et al. (2015). Constant sample of users who consumed news both through Facebook and other means.
#### Social Media Associated with Pro-Attitudinal News



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# **Balance and Attrition**

• Sample is balanced

Baseline: Pro vs Counter Treatments Baseline: Liberal vs Conservative Treatments

- Differential attrition in followup survey (51% vs 54%)
  - No significant or meaningful differences between control group and treatment arms on observables
  - No differential attrition between the two treatment arms  $\Rightarrow$ 
    - Compare treatment arms when analyzing effect on beliefs
  - Not a concern with extension or Facebook data

Followup: Pro vs Counter Followup: Liberal vs Conservative Compliers Compliance Regressions







Participants in Post Sharing and Extension Subsamples with an ideological leaning (N=1,648)



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#### **Shared Posts**



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Participants in Post Sharing Subsample (N=33,532)

# Effect of News Exposure on Attitudes

#### 1. Share of counter-attitudinal posts

- Definition: <u>counter-att. posts</u> counter-att. posts+pro-att. posts
- Polarization<sub>i</sub> = CounterShare<sub>i</sub> +  $X_i$  +  $\varepsilon_i$ 
  - where CounterShare; instrumented with treatment
- Magnitude:  $\uparrow$  one std. dev.  $\Rightarrow\downarrow$  polarization by 0.13 std dev
  - Control group cross-sectional correlation: 0.38 std dev
  - Estimated effect of exposure: 34%
- 2. Congruence scale
  - Definition: slant\*sign(ideology)
  - Magnitude:  $\uparrow$  one std. dev.  $\Rightarrow$   $\uparrow$  polarization by 0.11 std dev
    - Estimated effect of exposure: 26%

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### Counterfactuals

#### 1. Equal share of pro and counter-attitudinal posts

- Method
  - Effect of 1% share on feeling thermometer (IV): 0.12 degrees
  - Increase by difference between balanced feed (50%) and control group mean (17%)
- Result: 3.94 degrees
- 2. **FB share of counter-attitudinal = browsing share** 
  - Method:
    - Increase by control group difference between browsing share of counter-att. outlets (19%) and Facebook feed share (17%)
  - Result: 0.24 degrees
- Robustness based on congruence scale: 3.43, 0.62 degrees



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#### US Social Media News Consumption





Source: PEW Media Consumption Survey, News Use Across Social Media.

#### US Social Media News Consumption





#### Liberal Treatment



#### 1 B Comment 14

#### **Conservative Treatment**





## Slant of Outlets in Feed: Pro vs Counter





# Slant of Outlets in Feed





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#### Social Media and Extreme News - Site Level



# Outlets' Social Media Links Increase Segregation



### **Demand Effects**



- Subscriptions: Demand effect likely, similar to other nudges
- Other outcomes: Demand effect unlikely. Requires
  - Understand experimenter's expectation
    - Purpose of survey understood similarly in the treatment arms
  - Conscious of experiment
    - Outcome collected separately from intervention
    - No notifications, midline surveys, quizzes
    - Natural intervention, affects less than 5% of posts in the feed
  - Remember intervention in endline
    - Results persist for at least 12 weeks
    - Only ~40% of treated participants stated they remembered if and to which outlet they subscribed (some misunderstood the question or remembered incorrectly, probably upper bound)

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#### Facebook Dominant Social Network

#### Popular

- 71% of US adults. Most visit several times a day
- 79% of 16-64 year old internet users outside China (GlobalWebIndex, 2018)
- 14% of time Americans spend online (Comscore, 2016), 45% of time spent on social media (eMarketer)
- Major news source
  - 23% of 2016 U.S. Presidential candidate coverage (Parse.ly)
  - "Among Millennials, Facebook is far and away the most common source for news about government and politics" (Pew, 2014)
  - In 37 out of 38 middle and high-income countries surveyed, more than 20% consumed news through Facebook weekly (Reuters Institute, 2019)

#### Facebook's vs Other Social Networks 35+

#### Age 35+ Digital Audience Penetration vs. Engagement of Leading Social Networks Source: comScore Media Metrix Multi-Platform, U.S., Dec 2016



# Facebook's vs Other Social Networks 18-34

#### Age 18-34 Digital Audience Penetration vs. Engagement of Leading Social Networks Source: comScore Media Metrix Multi-Platform, U.S., Dec 2016



A.24

# Ad - Opinion



Yale Media Survey Sponsored (demo) · @ ...

Participate in a short Yale University research survey and you can win an \$80 Amazon gift card

Ļ		
Help us unders Share your opinion an	tand American socie	ety better card!
141		119 Comments 50 Shares
🖒 Like	Comment	🖒 Share

# Ad - Politics





Participate in a short Yale University research survey and you can win an \$80 Amazon gift card



# Mobile Ad - Opinion





Participate in a short Yale University research survey and you can win an \$80 Amazon gift card



# Liberal Treatment Alternative

Following a news or media page is a great way to learn about the news and hear other perspectives. Recently, researchers have suggested that subscribing to random sources can help burst the social media echo chamber. Alternative Outlets

Back

By clicking like below, posts from randomly chosen popular Facebook pages may start appearing in your news feed. To expand your horizons, please click "Like Page" on 1-4 of the pages below (Facebook may ask you to confirm the like, you can always unlike the page later).











## Liberal Treatment

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Alternative Outlets

Content



### **Alternative Outlets**



## Facebook suggestion



Naomi Webber and Arna Yastrow shared Occupy Democrats's post.

In 1996, after a gun massacre left 35 dead, Australia banned semiautomatic and automatic rifles and shotguns.

What happened? Their gun homicide rate fell by 59% and the gun suicide rate fell by 65%, without a parallel increase in nonfirearm homicides and suicides.

*Share* if we should follow Australia's lead!

OCCUPY DEMOCRATS

Occupy Democrats October 2 at 10:06am · @ 🖬 Like Page

ENOUGH IS ENOUGH!

Image by Occupy Democrats, like our page for more.

Suggested Post

# Facebook suggestion (2)





# Facebook suggestion (3)







All the news from the techno scene of Israel





אומנם לא שבועות, אבל ככה יצא. פירות וירקות


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#### Survey Data

- Self-reported political beliefs (N = 17,162)
  - Participants invited through email, Facebook ads, Facebook notification, the browser extension
- Match to baseline survey
  - Invitation, Facebook account, email, unique zip code and name
- Exclude
  - Respondents who are not paying attention (complete too quickly, do not answer many questions, skip last page)
  - · Respondents who complete the survey a second time

#### Facebook Data



- Log in to the survey using Facebook App
  - Permissions to posts and likes not mandatory, could be revoked at any time, revoked automatically after 2 months
- "Likes" current pages subscribed to
  - Exclude
    - Participants who do not provide permissions (4.01%)
    - Too many subscriptions (0.85%)
- Posts content shared with social network (N=34,592)
  - Match with outlet by domain and Facebook page
  - Include only posts shared by the participants
  - Exclude photos, albums, events, music (include links, statuses notes and videos)
  - 227,200 shared posts from leading outlets





#### **Browser Data**

- Chrome extension (N=1,835) Screenshots
  - Only when logged in to Chrome on a computer
  - 8,084 participants offered, 2,262 installed for small reward
- News exposure: Facebook feed
  - Match with outlet by domain and Facebook page
  - 459,946 posts from leading outlets
- Browsing behavior: news sites visited
  - URLs converted to final redirected URL (e.g. tinyurl.com/... -> huffingtonpost.com/...)
  - Exclude sites
    - Accessed less than a second before visiting same domain
    - Visited twice within 20 minutes
  - 148,327 visits to leading outlets

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# Install App (1)

My name is Ro'ee Levy and I am a graduate student from Yale University. I am conducting a research study on media and politics (HSC # 2000021422). Participation in this study involves completing a 5-10 minute survey. You may also be invited to participate in a similar survey in the future.

Four **\$80 Amazon gift cards** will be distributed to randomly selected participants. All participants who complete the survey and provide an email address are eligible (the odds of winning depend on the number of participants). You will only be contacted if you won the gift card and possibly to invite you to participante in a future survey. You may be offered an option to receive an additional gift card if you choose to install the survey's chrome extension. This option is not mandatory and will only be offered to some participants.

The survey asks for access to pages liked, posts and birthday from your Facebook profile to personalize some of the questions and to better analyse the results. Providing this information is voluntary. All of your responses will be held in confidence. Only the researchers involved in this study and those responsible for research oversight will have access to the information you provide.

If you have any questions or comments about the study you may contact me by email at roee.levy@yale.edu Click for additional contact information



# Install App (2)





# Install Extension (1)



#### Yale Qualtrics Survey Tool

Thank you!

To install the extension, click the Install button below, and in the pop-up window that opens, click "Add Extension".

Anyone who completes the survey and has the extension installed for at least two days is eligible for the reward.



If you changed your mind for any reason, please click the next button at the bottom of page to complete the final section of the survey (you will still be eligible for the main survey lotteries, but not for the extension rewards).

>>

### Install Extension (2)



Yale Media Survey



#### Install Extension (3)





# **Removed App**





### Removed App - CDF





# Compliers



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		Control	Co	All mply:	Pro Cor	-Att. nply:	Coun Cor	er-Att. nply:	Lib Cor	eral nply:	Conse Cor	ervative nply:
			Yes	No	Yes	No	Yes	No	Yes	No	Yes	No
1)	Ideology (-3, 3)	-0.62	-0.92	-0.27	-0.86	-0.31	-1.05	-0.25	-1.13	-0.04	-0.71	-0.51
2)	Ideology, Abs. Value (0, 3)	1.80	1.77	1.73	1.83	1.75	1.78	1.82	1.78	1.72	1.75	1.75
3)	Democrat	0.40	0.43	0.32	0.44	0.32	0.46	0.34	0.47	0.27	0.40	0.37
4)	Republican	0.17	0.13	0.21	0.15	0.21	0.12	0.23	0.11	0.25	0.16	0.18
5)	Independent	0.35	0.36	0.37	0.35	0.38	0.36	0.35	0.35	0.38	0.37	0.36
6)	Vote Support Clinton	0.54	0.60	0.44	0.60	0.46	0.64	0.46	0.65	0.39	0.55	0.50
7)	Vote Support Trump	0.27	0.20	0.34	0.23	0.34	0.17	0.36	0.15	0.38	0.25	0.29
8)	Feeling Therm., Difference	50.47	50.24	49.92	51.23	48.52	49.03	51.02	50.70	49.33	49.79	50.51
9)	Difficult Pers., Difference	1.93	1.93	1.88	1.97	1.81	1.89	1.95	1.94	1.89	1.92	1.88
10)	Facebook Echo Chamber	1.20	1.21	1.15	1.23	1.14	1.22	1.19	1.23	1.13	1.19	1.17
11)	Most News Social Media	0.17	0.18	0.17	0.17	0.17	0.19	0.17	0.18	0.17	0.17	0.17
12)	Took Survey Mobile	0.67	0.67	0.67	0.67	0.68	0.68	0.66	0.69	0.67	0.66	0.67
13)	Female	0.52	0.57	0.46	0.56	0.47	0.60	0.45	0.59	0.45	0.56	0.47
14)	Age	47.94	48.32	46.95	49.03	46.32	47.86	47.86	48.18	46.74	48.46	47.16
15)	Total Subscriptions	476	509	430	496	431	521	429	515	428	504	431
16)	News Outlets Subscriptions	8.16	8.77	7.41	8.87	7.26	8.79	7.73	8.78	7.40	8.75	7.42
17)	Certain (0, 4)	3.16	3.12	3.18	3.14	3.17	3.11	3.20	3.11	3.17	3.13	3.19
18)	Open Personality (1, 7)	5.62	5.70	5.54	5.67	5.55	5.72	5.52	5.71	5.53	5.68	5.55
- /												

# Compliance, Outlet Level Regression

(1)	(2)
0.513***	
(0.008)	
0.349***	
(0.008)	
0.541***	
(0.006)	
0.623***	
(0.006)	
	0.230***
	(0.006)
	-0.047***
	(0.003)
	-0.083***
	(0.002)
Х	X
Ind.	Ind. * Outlet Offered
36,728	97,937
	(1) 0.513*** (0.008) 0.349*** (0.008) 0.541*** (0.006) 0.623*** (0.006) X Ind. 36,728



# Descriptive Statistics by Subsample

		Baseline Sample	Access Posts Subsample	Endline Survey Subsample	Extension Subsample
1)	Ideology (-3, 3)	-0.61	-0.61	-0.71	-0.95
2)	Ideology, Abs. Value (0, 3)	1.75	1.75	1.80	1.81
3)	Democrat	0.38	0.38	0.40	0.44
4)	Republican	0.17	0.17	0.16	0.14
5)	Independent	0.37	0.36	0.36	0.36
6)	Feeling Therm., Difference	50.22	50.27	50.32	51.08
7)	Difficult Pers., Difference	1.92	1.92	1.96	1.92
8)	Most News Social Media	0.18	0.18	0.17	0.16
9)	Took Survey Mobile	0.67	0.67	0.63	0.00
10)	Female	0.52	0.52	0.52	0.49
11)	Age	47.69	47.65	48.78	52.47
12)	Total Subscriptions	474	474	472	481
13)	News Outlets Subscriptions	8.11	8.11	8.28	8.61
14)	Compliance	0.53	0.53	0.58	0.76
15)	N	37,494	34,592	17,635	1,835

# Baseline Balance - Pro. vs Counter

	Mear	ı		Difference	
Variable	Sample	110	Control -	Control -	Pro
Variable	N=36,330	03	Pro.	Counter.	Counter.
Baseline Survey					
Ideology, Abs. Value (0, 3)	1.80	1.31	0.00	-0.00	-0.00
Democrat	0.39	0.37	0.01	0.00	-0.01
Republican	0.17	0.30	0.00	-0.01	-0.01
Independent	0.36	0.29	-0.01*	0.00	0.01**
Vote Support Clinton	0.54		-0.00	-0.00	0.00
Vote Support Trump	0.27		0.00	0.00	0.00
Feeling Therm., Difference	50.22	38.44	0.36	0.41	0.05
Difficult Pers., Difference	1.92		0.03	0.02	-0.02
Facebook Echo Chamber	1.20		0.00	-0.01	-0.01
Follows News	3.36	2.48	0.01	0.01	0.01
Most News Social Media	0.17	0.12	0.00	-0.00	-0.01
Device					
Took Survey Mobile	0.67		-0.01*	-0.00	0.01*
Facebook					
Female	0.52	0.52	-0.01	-0.00	0.00
Age	47.91	47.70	0.02	0.08	0.06
Total Subscriptions	473		6.91	3.16	-3.75
News Outlets Slant, Abs. Value	0.54		-0.00	-0.00	0.00
Access Posts, Pre-Treat.	0.98		0.00	0.00	-0.00
Attrition					
Took Followup Survey	0.47		0.03***	0.03***	0.00
Access Posts, 2 Weeks	0.92		0.01	0.00	-0.00
Extension Install, 2 Weeks	0.05		0.00	-0.00	-0.00
F-Test			1.23	0.80	0.99
P-value			[0.20]	[0.75]	[0.48]

## Baseline Balance - Liberal vs Conservative

	Ν	lean			Difference	
Variable	Sample N=37,494	US	FB Users	Control - Lib.	Control - Cons.	Cons Lib.
Baseline Survey						
Ideology (-3, 3)	-0.61	0.17		0.01	0.01	0.00
Democrat	0.38	0.35	0.30	0.01	0.00	0.01
Republican	0.17	0.28	0.21	-0.01	0.00	-0.01
Independent	0.37	0.32	0.35	-0.00	-0.00	-0.00
Vote Support Clinton	0.53			-0.00	-0.00	-0.00
Vote Support Trump	0.26			0.00	-0.00	0.01
Feeling Therm., Rep.	29.07	43.06		0.11	0.25	-0.13
Feeling Therm., Dem.	46.99	48.70		0.40	0.46	-0.06
Difficult Pers., Rep. (1, 5)	3.13			0.02	0.00	0.02
Difficult Pers., Dem. (1, 5)	2.39			-0.00	0.01	-0.01
Facebook Echo Chamber	1.18		1.12	-0.00	-0.00	0.00
Follows News	3.35	2.42		0.01	0.01	-0.00
Most News Social Media	0.18	0.13		-0.00	0.00	-0.00
Device						
Took Survey Mobile	0.67			-0.01*	-0.00	-0.01*
Facebook						
Female	0.52	0.52	0.55	-0.01	-0.00	-0.00
Age	47.69	47.30	42.86	0.22	-0.13	0.35
Total Subscriptions	474			5.15	9.04	-3.89
News Outlets Slant (-1, 1)	-0.18			0.00	0.00	0.00
Access Posts, Pre-Treat.	0.98			0.00	0.01***	-0.00**
Attrition						
Took Followup Survey	0.47			0.03***	0.03***	-0.00
Access Posts, 2 Weeks	0.92			0.00	0.01**	-0.01**
Extension Install, 2 Weeks	0.05			0.00	-0.00	0.00
F-Test				1.20	0.89	1.05
P-Value				[0.21]	[0.64]	[0.39]

# Followup Balance - Pro vs. Counter

	Mear	ı	Difference		
Variable	Sample N=17,130	US	Control - Pro.	Control - Counter.	Pro Counter.
Baseline Survey					
Ideology, Abs. Value (0, 3)	1.84	1.31	-0.00	0.00	0.00
Democrat	0.41	0.37	0.02*	0.01	-0.01
Republican	0.16	0.30	0.00	0.00	-0.00
Independent	0.35	0.29	-0.02**	-0.00	0.01
Vote Support Clinton	0.57		-0.00	0.00	0.00
Vote Support Trump	0.25		0.00	0.01	0.01
Feeling Therm., Difference	50.32	38.44	0.96*	1.10**	0.14
Difficult Pers., Difference	1.96		0.05*	0.04	-0.01
Facebook Echo Chamber	1.22		0.00	0.00	-0.00
Follows News	3.39	2.48	0.02	0.03*	0.00
Most News Social Media	0.17	0.12	-0.00	-0.01	-0.00
Device					
Took Survey Mobile	0.63		-0.01	0.01	0.01
Facebook					
Female	0.52	0.52	-0.01	-0.01	0.00
Age	48.96	47.70	0.12	0.20	0.08
Total Subscriptions	471		4.99	3.30	-1.69
News Outlets Slant, Abs. Value	0.55		-0.00	0.00	0.00
Access Posts, Pre-Treat.	0.98		-0.00	0.00	0.00
F-Test			0.63	0.75	0.57
P-value			[0.89]	[0.78]	[0.94]

# Followup Balance - Liberal vs. Conservative

	1	Mean			Difference	
Variable	Sample N=17,635	US	FB Users	Control - Lib.	Control - Cons.	Cons Lib.
Baseline Survey						
Ideology (-3, 3)	-0.71	0.17		-0.01	-0.02	0.01
Democrat	0.40	0.35	0.30	0.01	0.01	0.01
Republican	0.16	0.28	0.21	0.00	0.00	0.00
Independent	0.36	0.32	0.35	-0.02*	-0.01	-0.01
Vote Support Clinton	0.55			-0.00	-0.00	-0.00
Vote Support Trump	0.25			0.01	-0.00	0.01
Feeling Therm., Rep.	27.54	43.06		0.20	-0.04	0.24
Feeling Therm., Dem.	47.79	48.70		0.43	0.68	-0.25
Difficult Pers., Rep. (1, 5)	3.18			0.04	0.01	0.04
Difficult Pers., Dem. (1, 5)	2.35			-0.01	-0.03	0.03
Facebook Echo Chamber	1.20		1.12	0.01	-0.01	0.01
Follows News	3.38	2.42		0.02	0.02	-0.00
Most News Social Media	0.17	0.13		-0.01**	-0.00	-0.01*
Device						
Took Survey Mobile	0.63			-0.01	0.01	-0.01
Facebook						
Female	0.52	0.52	0.55	-0.01	-0.00	-0.00
Age	48.78	47.30	42.86	0.55*	-0.31	0.86**
Total Subscriptions	472			2.37	15.27	-12.90
News Outlets Slant (-1, 1)	-0.20			0.00	-0.01	0.01
Access Posts, Pre-Treat.	0.98			0.00	0.00*	-0.00
F-Test				1.15	0.97	1.32
P-Value				[0.29]	[0.49]	[0.16]

## **Specification - Media Regressions**

#### Liberal vs Conservative

• 
$$Y_i = \beta_1 T_i^L + \beta_2 T_i^C + \alpha X_i + \varepsilon_i$$
 where

- T<sup>L</sup><sub>i</sub> is whether participant *i* assigned to the liberal treatment
- $T_i^C$  is whether participant *i* assigned to the conservative treatment
- X is the outcome variable in the pre-period (if observed)

#### Pro vs. Counter

• 
$$Y_i = \beta_1 T_i^P + \beta_2 T_i^A + \alpha X_i + \varepsilon_i$$

- $T_i^P$  is whether participant *i* assigned to the pro-att. treatment
- $T_i^A$  is whether participant *i* assigned to the counter-att. treatment



## ITT After Two Weeks: Pro vs. Counter Attitudinal



Participants in Post Sharing and Extension Subsamples (N=1,648)

### ITT Regression: Pro vs. Counter Attitudinal

Back

	Pro-Att. Outlets New Subscriptions	Pro-Att. Outlets Facebook Exposure	Pro-Att. Outlets Browsing Behavior	Pro-Att. Outlets Sharing Behavior	Counter-Att. Outlets New Subscriptions	Counter-Att. Outlets Facebook Exposure	Counter-Att. Outlets Browsing Behavior	Counter-Att. Outlets Sharing Behavior
	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)
Pro-Att. Treatment	1.95***	63.71***	2.72**	0.42***	0.01	1.09*	0.31	0.01
	(0.06)	(8.29)	(1.22)	(0.14)	(0.004)	(0.56)	(0.36)	(0.02)
Counter-Att. Treatment	-0.0001	-1.36	-0.40	0.03	1.42***	31.30***	1.34***	0.18***
	(0.004)	(2.80)	(0.92)	(0.11)	(0.06)	(4.09)	(0.37)	(0.05)
Pro Treat - Counter Treat	1.95***	65.07***	3.11***	0.39***	-1.42***	-30.21***	-1.04***	-0.17***
	(0.06)	(8.21)	(1.17)	(0.13)	(0.06)	(4.11)	(0.40)	(0.05)
Control Mean	0	22.61	13.21	0.84	0	2.82	1.7	0.11
Observations	1,648	1,648	1,648	1,648	1,648	1,648	1,648	1,648

Poisson Treat. \* Ideolgy

#### Pro vs. Counter Attitudinal - Poisson



	Pro-Att.	Pro-Att.	Pro-Att.	Counter-Att.	Counter-Att.	Counter-Att.
	Outlets	Outlets	Outlets	Outlets	Outlets	Outlets
	Facebook	Browsing	Sharing	Facebook	Browsing	Sharing
	Exposure	Behavior	Behavior	Exposure	Behavior	Behavior
	(1)	(2)	(3)	(4)	(5)	(6)
Pro-Att. Treat.	1.34***	0.29**	0.57***	0.33**	0.19	0.17
	(0.13)	(0.14)	(0.21)	(0.16)	(0.25)	(0.31)
Counter-Att. Treat.	-0.06	-0.03	0.26	2.49***	0.54***	1.27***
	(0.13)	(0.14)	(0.21)	(0.16)	(0.19)	(0.31)
Pro-Att. exponentiated	3.82	1.33	1.77	1.39	1.22	1.18
Counter-Att. exponentiated	0.94	0.97	1.3	12.11	1.72	3.56
Observations	1,648	1,648	1,648	1,648	1,648	1,648

#### ITT: Liberal vs. Conservative



#### ITT: Liberal vs. Conservative



Participants in FB and Subsamples (N 1,699)

# ITT Regression: Liberal vs. Conservative



	Liberal Outlets New Subscriptions	Liberal Outlets Facebook Exposure	Liberal Outlets Browsing Behavior	Liberal Outlets Sharing Behavior	Conservative Outlets New Subscriptions	Conservative Outlets Facebook Exposure
	(1)	(2)	(3)	(4)	(5)	(6)
Liberal Treatment	1.81***	64.65***	2.86**	0.002	0.39	-0.14
	(0.07)	(8.18)	(1.19)	(0.002)	(0.51)	(0.35)
Conservative Treatment	0.003	-1.10	0.01	1.55***	31.73***	1.34***
	(0.005)	(2.73)	(0.89)	(0.05)	(3.97)	(0.39)
Conservative Treat - Liberal Treat	-1.81***	-65.74***	-2.85**	1.54***	31.34***	1.48***
	(0.07)	(8.10)	(1.13)	(0.05)	(3.99)	(0.39)
Control Mean	0.004	22.131	12.417	0	3.002	2.292
Observations	1,699	1,699	1,699	1,699	1,699	1,699

Back

# ITT: Exposure by Post Type

---- Pro-Att. Treatment Counter-Att. Treatment



# ITT: Browsing Referral Source



#### Hetero. Effect of Counter-Att. on Counter-Att. Outlets



Effect of interacting each binary covariate with the treatment on engagement with counter-attitudinal outlets.

#### Hetero. Effect of Counter-Att. on Counter-Att. Outlets



Effect of interacting the covariates with treatment on engagement with counter-attitudinal outlets (joint regression).

### Hetero. Effect of Pro-Att. on Pro-Att. Outlets



Effect of interacting each binary covariate with the treatment on engagement with pro-attitudinal outlets.

# Media Behavior Summary By Subgroup



	Liberal Outlets New Subscriptions	Liberal Outlets Facebook Exposure	Liberal Outlets Browsing Behavior	Conservative Outlets New Subscriptions	Conservative Outlets Facebook Exposure	Conservative Outlets Browsing Behavior
	(1)	(2)	(3)	(4)	(5)	(6)
Lib. Treat., Lib. Ideology	2.04***	72.71***	2.99*	0.003	0.12	-0.05
	(0.08)	(10.73)	(1.66)	(0.003)	(0.28)	(0.40)
Lib. Treat., Cons. Ideology	1.23***	37.07***	1.95**	0.00**	1.01	-0.21
	(0.12)	(10.59)	(0.87)	(0.00)	(1.74)	(0.82)
Cons. Treat., Lib. Ideology	-0.0004	-3.39	-0.56	1.49***	29.54***	1.19***
	(0.005)	(3.71)	(1.22)	(0.06)	(4.18)	(0.40)
Cons. Treat., Cons. Ideology	0.01	3.54**	1.03	1.74***	40.81***	1.90*
	(0.01)	(1.77)	(0.82)	(0.12)	(10.26)	(0.99)
Observations	1,658	1,658	1,658	1,658	1,658	1,658

### Effects by Week - Counter-Attitudinal





### Effects by Week - Pro-Attitudinal



# Effects by Week - Liberal





## Effects by Week - Conservative





# Primary Outlet Content





# **Political Content**





Source: Data from all posts shared by pages participants subscribed to in the 6 weeks following the intervention.

Post is political if contains the following terms: "liberal, conservative, democrat, republican, dnc, gop, the left, the right, trump, pence, pelosi, clinton, obama, biden, mcconnell, manafort, kushner, tillerson, devos, mccabe, elect, vote, white house, politic, congress, senate, immigration, daca, tax cut, sanctuary city/state, school shooting, parkland, rna, gun, mass shooting, gun control, walkout, ar-15"
### Outlets and Sections, Posts in Feed



## Outlets and Sections, Posts Clicked



### Outlets and Sections, Posts Shared



## **Engagement with Posts**



Participants in Post Sharing Subsample (N=33,532)

### **Engagement with Posts**



Participants in Post Sharing Subsample (N=34,592)

### **Shared Posts**



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	Pro-Att. Outlets Shared	Pro-Att. Outlets Shared No Commentary	Counter-Att. Outlets Shared	Counter-Att. Outlets Shared No Commentary
	(1)	(2)	(3)	(4)
Pro-Att. Treatment	0.36*** (0.03)	0.29*** (0.03)	0.01 (0.01)	0.01* (0.01)
Counter-Att. Treatment	0.06** (0.03)	0.05** (0.02)	0.09*** (0.01)	0.06*** (0.01)
Pro Treat - Counter Treat	-0.08*** (0.01)	-0.05*** (0.01)	0.30*** (0.04)	0.23*** (0.03)
Control Mean	0.084	0.049	0.687	0.457

## Mean Slant, All Outlets

	News Exposure	Browsing Behavior	Shared Posts	Shared Posts
	(1)	(2)	(3)	(4)
Conservative Treatment	0.37***	0.11**	0.05	0.05***
	(0.07)	(0.04)	(0.06)	(0.01)
Liberal Treatment	-0.23***	-0.08**	-0.11*	-0.02*
	(0.06)	(0.04)	(0.06)	(0.01)
Cons. Treat Lib. Treat.	0.08***	0.16*	0.79***	0.19***
	(0.02)	(0.09)	(0.09)	(0.07)
TOT: Cons Lib. Treatment	0.14	0.2	1.02	0.25
Control: Cons. Ideo Lib. Ideo.	1.48	1.51	1.67	1.29A.79

## Mean Slant, Excluding Experiment Outlets

	News	Browsing	Shared	Shared
	Exposure	Behavior	Posts	Posts
	(1)	(2)	(3)	(4)
Conservative Treatment	0.04	0.04	0.01	-0.002
	(0.07)	(0.04)	(0.06)	(0.01)
Liberal Treatment	-0.07	-0.01	-0.04	0.003
	(0.06)	(0.04)	(0.06)	(0.01)
Cons. Treat Lib. Treat.	-0.01	0.05	0.10	0.05
	(0.01)	(0.06)	(0.07)	(0.04)
TOT: Cons Lib. Treatment	-0.01	0.06	0.13	0.06
Control: Cons. Ideo Lib. Ideo.	1.45	1.49	1.6	1.25 <sup>A.80</sup>

## Slant - Excluding Experiment Outlets



Participants in Post Sharing and Extension Subsamples (N≤1,699)

## Effect on Slant, By Subsample



	News Exposure			Bro	Browsing Behavior			Shared Posts		
	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)	
Liberal Treatment	-0.237*** (0.060)	-0.234*** (0.063)	-0.191*** (0.073)	-0.091** (0.037)	-0.080** (0.039)	-0.100** (0.046)	-0.021* (0.012)	-0.106* (0.056)	-0.045 (0.065)	
Conservative Treatment	0.355*** (0.067)	0.365*** (0.070)	0.462*** (0.082)	0.102** (0.040)	0.105** (0.041)	0.107** (0.050)	0.046*** (0.013)	0.054 (0.060)	0.131* (0.073)	
Cons. Treat Lib. Treat.	0.59*** (0.06)	0.60*** (0.07)	0.65*** (0.08)	0.19*** (0.04)	0.19*** (0.04)	0.21*** (0.05)	0.07*** (0.01)	0.16*** (0.06)	0.18** (0.07)	
Ext. Subsample Posts Subsample	`x´	×	, , ,	X	×		x	× ,		
Ext. + Posts + Endline Subsample		^	х		~	х		^	х	
Observations	1,556	1,433	1,010	1,785	1,652	1,166	18,328	979	685	



## Effect on Feed Slant, Article-Level

	Mean Slant (std. dev.)		
	(1)	(2)	
Liberal Treatment	-0.461***	-0.133**	
	(0.101)	(0.054)	
Conservative Treatment	0.832***	0.122**	
	(0.109)	(0.059)	
Conservative Treat - Liberal Treat	1.29***	0.26***	
	(0.06)	(0.05)	
Data = Potential Outlets	Х		
Data = All Domains		Х	
Observations	837	1,805	

## Within Outlet Heterogeneity Regressions



	Sla	Slant		
	(1)	(2)	(3)	
Conservative Ideology	0.380*** (0.022)	0.134*** (0.009)	-0.008 (0.008)	
Data = Potential Outlets Outlet FE	No	No X	Yes X	
Observations	243,214	243,214	20,307	

# Within Outlet Heterogeneity





# Effect on Slant by Source



## Effect on Browsing and Exposure Slant by Week



Participants who kept extension installed for at least 6 weeks (N = 1,596)

#### By Month

### Effect on Sharing Slant by Week



Participants who provided permissions for at least 6 weeks (N = 29,131)

By Month



## Effect on Browsing and Exposure Slant by Month



Participants who kept extension installed for at least 12 weeks (N = 1,351)

### Effect on Sharing Slant by Month



Participants who provided permissions for at least 12 weeks (N = 9,932)

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### Slant - Posts Shared





Persistence

### Why Affective Polarization Matters

#### Decreases accountability

- Hostility toward other party drives political behavior; Voters rarely split their votes (Abramowitz and Webster, 2016)
- "A candidate accused of molesting teenage children is able to attract 80% of the vote from his copartisans" (lyengar and Krupenkin, 2018)
- Partisan prejudice increases frictions (lyengar et al., 2019)
  - Distorts labor markets, e.g., resume from opposing party less likey to receive callback (Gift and Gift, 2015)
  - Distorts beliefs, e.g. about the economy
- Contributes to government dysfunction (Levendusky, 2017)
  - Legislative gridlock
  - Less trust in government, e.g. vaccinations decrease when other party holds presidency (Krupenkin, 2019)

## **Specification - Belief Regressions**

### Liberal vs Conservative

• 
$$Y_i = \beta_1 T_i^L + \beta_2 T_i^C + \alpha X_i + \varepsilon_i$$

- $T_i^L = 1$  if participant *i* assigned to the liberal treatment
- $T_i^C = 1$  if participant *i* assigned to the conservative treatment
- Estimate  $T_i^C T_i^L$
- X is pre-registered controls: self-reported ideology, party affiliation, Trump approval, ideological leaning, age, age squared, gender, baseline questions similar to the outcome

### Pro vs. Counter

- $Y_i = \beta_1 T_i^P + \beta_2 T_i^A + \alpha X_i + \varepsilon_i$ 
  - $T_i^P = 1$  if participant *i* assigned to the pro-att. treatment
  - $T_i^A = 1$  if participant *i* assigned to the counter-att. treatment
  - Estimate  $T_i^A T_i^P$





### Primary Outcomes by Treatment





## Media Effects Regression

	Affective Polarization		Political Opinions	
	(1)	(2)	(3)	(4)
Pro-Att. Treatment	-0.022 (0.019)	0.005 (0.012)		
Counter-Att. Treatment	-0.055*** (0.019)	-0.028** (0.012)		
Conservative Treatment			0.010 (0.018)	-0.001 (0.005)
Liberal Treatment			-0.006 (0.018)	-0.006 (0.005)
Pro - Counter Attitudinal Treatment	0.033* (0.019)	0.033*** (0.012)	-	-
Conservative - Liberal Treatment	-		0.017 (0.019)	0.005 (0.005)
Controls		Х	. ,	` X ´
Observations	16,896	16,896	17,635	17,635



### **Robustness - Primary Outlets**



	Opinions	Opinions	Opinions	Polarization	Polarization	Polarization
	(1)	(2)	(3)	(4)	(5)	(6)
Conservative Treatment	0.005 (0.005)	0.006 (0.005)	0.003 (0.007)			
Counter-Att. Treatment				-0.033*** (0.012)	-0.037*** (0.013)	-0.030* (0.017)
Standard Controls	Х	Х	Х	Х	Х	Х
Potential Outlets FE		Х			Х	
Include Only Primary Outlets			Х			Х
Observations	11,520	11,520	6,296	11,054	11,054	5,975

# Robustness - Effect on Beliefs by Subsample

	(1)	(2)	(3)	(4)
Pro-Att. Treatment	0.005	0.008	0.015	0.027
	(0.012)	(0.013)	(0.044)	(0.046)
Counter-Att. Treatment	-0.028**	-0.027**	-0.072*	-0.056
	(0.012)	(0.013)	(0.043)	(0.045)
Pro-Att. Treat Counter-Att. Treat	0.033***	0.035***	0.087**	0.083*
	(0.012)	(0.013)	(0.043)	(0.045)
Controls	X	X	Х	Х
Sample	Endline	Endline+	Endline+	Endline+
		Posts	Ext	Posts+Ext
Observations	16,896	15,647	1,241	1,151



### Alternative Explanations for Null Effect

- Was the effect on exposure too weak?
  - Combined ITT effects of treatments equals 36% of gap between feeds of liberals and conservative (TOT 47%)
    - Stronger among posts shared by outlets Slant Dist.
  - Participants noticed the change Outcomes, User\*Outlet
- Masks important heterogeneity?
  - No evidence for backlash effect By Treatment and Ideology
  - Weak effect on all index measures Political Opinion Measures

## **Political Opinion Measures**

Favorability: Andrew McCabe Favorability: The FBI Reason McCabe Fired Favorability: John Bolton Favorability: Illegal/Undocumented Immigrants Trade War Likelihood Favorability: Stormy Daniels Favorability: March for Our Lives Feeling Thermometer: Trump Favorability: The Government of California Favorability: Michael Cohen Approval: Trump Support Banning Assault Style Weapons Favorability: David Hogg Believe Obstruction Favorability: The NRA Favorability: Hillary Clinton Favorability: Robert Mueller Opinion on FBI Investigation Favorability: Scott Pruitt



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## Affective Polarization Measures





## Polarization Measures Regression

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	Index	Feeling Thermometer	Difficult Perspective	Consider Perspective	Party Ideas	Marry Opposing Partyo
	(1)	(2)	(3)	(4)	(5)	1 41 (6)
Counter-Att. Treatment	-0.028**	-0.006	$-0.046^{***}$	-0.012	0.0002	-0.052**
	(0.012)	(0.012)	(0.016)	(0.017)	(0.014)	(0.021)
Pro-Att. Treatment	0.005	0.015	-0.005	0.006	0.012	-0.014
	(0.012)	(0.012)	(0.015)	(0.017)	(0.014)	(0.021)
		0.000*				
Counter - Pro	-0.033***	-0.020*	-0.041**	-0.018	-0.012	-0.038*
	(0.012)	(0.012)	(0.016)	(0.017)	(0.014)	(0.021)
Observations	16,896	16,331	16,822	16,816	16,896	10,466

## Polarization Excluding One Measure



	(1)	(2)	(3)	(4)	(5)	(6)
Pro-Att. Treatment	0.005	0.001	0.008	0.005	0.002	0.010
	(0.012)	(0.013)	(0.013)	(0.012)	(0.013)	(0.012)
Counter-Att. Treatment	-0.028**	-0.033**	-0.018	-0.029**	-0.035***	-0.020*
	(0.012)	(0.013)	(0.013)	(0.012)	(0.013)	(0.012)
Pro - Counter	0.033***	0.034**	0.025**	0.034***	0.038***	0.030**
	(0.012)	(0.014)	(0.013)	(0.012)	(0.013)	(0.012)
Excluded Measure	. ,	Feeling Thermometer	Difficult Perspective	Consider Perspective	Party Ideas	Marry Opposing Party
Observations	16,896	16,896	16,896	16,896	16,895	16,896

### Polarization - Own vs Other Party





## Treatment and Ideology





Intention to Treat Effect, Standard Deviations

### Heterogeneity

Back Main Results



# Heterogeneity Using the Same Regression





### **Other Outcomes**

Main Results Mechanisms

Conservative Treatment, Compared to Liberal Treatment Ideology Party Affiliation **Republican Affiliation** Democratic Affiliation 2018 Vote, Republican Predict Majority Congress -Counter-Att. Treatment, Compared to Pro-Att. Treatment Facebook Echo Chamber Modified Views Social Media -Distance Slant Own Party Distance Slant Other Party 0.05 0.00 0.05

## Outcomes, User by Outlet




# Knowledge



	Heard Michael Cohen	Heard Clark Shooting	Heard Louis Farrakhan	Heard Clinton Speech	Correct Russian Influence	Correct Wall Built	Correct Trump Target	Correct Tax Cut
	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)
Liberal Treatment	-0.004 (0.006)	0.007 (0.007)	-0.004 (0.006)	0.008 (0.008)	0.002 (0.005)	0.016* (0.009)	-0.003 (0.009)	-0.001 (0.006)
Conservative Treatment	-0.002 (0.006)	0.002 (0.007)	-0.002 (0.006)	0.019** (0.008)	0.010* (0.005)	0.0001 (0.009)	-0.007 (0.009)	0.0004 (0.006)
Cons. Treat - Lib. Treat	0.00 (0.01)	-0.01 (0.01)	0.00 (0.01)	0.01 (0.01)	0.01 (0.01)	-0.02* (0.01)	-0.00 (0.01)	0.00 (0.01)
Controls	X	X	X	X	X	X	X	X
Expected Effect	Lib Treat	Lib Treat	Cons Treat	Cons Treat	Lib Treat	Lib Treat	Cons Treat	Cons Treat
Observations	17,635	17,431	17,635	17,464	16,167	13,872	12,141	15,655

# Knowledge - Exposure



	Michael Cohen	Clark Shooting	Louis Farrakhan	Clinton Speech
	(1)	(2)	(3)	(4)
Liberal Treatment	2.558***	1.172***	0.161	0.041
	(0.820)	(0.350)	(0.116)	(0.041)
Conservative Treatment	0.554	0.080	0.398***	0.077**
	(0.531)	(0.260)	(0.103)	(0.032)
Cons. Treat - Lib. Treat	-2.00**	-1.09***	0.24*	0.04
	(0.81)	(0.31)	(0.13)	(0.04)
Controls	X	X	X	X
Expected Effect	Lib. Treat	Lib. Treat	Cons. Treat	Cons. Treatu

## Balanced Facebook Feed



slantBet_FBScaled	0.039 (0.035)
First Stage F-Stat	60.31
Control Difference in Slant: Conservative - Liberal	1.675
Effect of Switching Feeds	0.065
Control Difference in Pol. Opinoins: Conservative - Liberal	1.737
Effect of Switching Feed, Share of Control Group	4%
Observations	1,080

Counter-Att. share in feed is the standardized share of posts from counter-attitudinal outlets among all pro and counter-attitudinal posts, between the baseline and followup survey. The instrument is whether the treatment matched the participant's ideology.

## Pro-Att. News Correlated With Polarization





Source: Binned scatter plot of respondent data from the 2016 American National Election Survey. Pro attitudinal news consumption defined as slant\*sign(ideology), where ideology is positive for conservative and negative for liberals. Slant based on Bakshy et al. (2015). The feeling thermometer in this survey refers to liberals and conservative (not Democrats and Republicans)



# Affective Polarization Elasticity

	IV Affective Polarization	
	(1)	(2)
FB Counter-Att. Share, Std. Dev.	-0.130* (0.067)	
FB Congruence Scale, Std. Dev.		0.105* (0.057)
Controls	Х	Х
First Stage F	65.1	65.22
Observations	1,072	1,072

Counter-Att. Share in Feed is the standardized share of posts from counter-attitudinal outlets among all pro and counter-attitudinal posts, between the baseline and followup survey. FB Feed Slant'Ideology is the participant's Facebook feed mean slant, multiplied by -1 for liberals. The instrument is whether the treatment matched the participant's ideology.

# Affective Polarization - Control Group

	OLS OLS Affective Polarization	
	(1)	(2)
FB Counter-Att. Share, Std. Dev.	-0.385*** (0.052)	
FB Congruence Scale, Std. Dev.		0.407*** (0.054)
Data Observations	Control Group 352	Control Group 352

Counter-Att. Share in Feed is the standardized share of posts from counter-attitudinal outlets among all pro and counter-attitudinal posts, between the baseline and followup survey. FB Feed Slant\*Ideology is the participant's Facebook feed mean slant, multiplied by -1 for liberals.



# **Counterfactual Regressions**

			IV	
	Affective Pol., Std. Dev.	Affective Pol., Std. Dev.	Feeling Thermo., Degrees	Feeling Thermo., Degrees
	(1)	(2)	(3)	(4)
FB Counter-Att. Share	-0.565* (0.289)		11.927 (7.747)	
FB Congruence Scale		0.479* (0.258)		10.264 (6.984)
Controls	Х	Х	Х	Х
Control Group: Counter Share	0.17		0.17	
Effect of Counter Share = 0.5	-0.19		-3.94	
Control Group: Congruence		0.33		0.33
Effect of Congruence Scale = 0		-0.16		-3.43
Control Group: Diff in Counter Share	0.02		0.02	
Effect of Equating Counter Share	-0.01		-0.24	
Control Group: Diff in Congruence		-0.06		-0.06
Effect of Equating Congruence		-0.03		-0.62
Observations	1,072	1,072	1,031	1,031





## Estimating Differential Exposure

- 1. TotalSub<sub>i</sub> =  $S_{\Delta}$ ProTreat<sub>i</sub> +  $\varepsilon_i$ 
  - TotalSub<sub>i</sub> is the number of subscriptions of participant i
  - ProTreat; is whether i was assigned to the pro-att. treatment
- 2. SharePosts<sub>ij</sub> =  $P_C * Sub_{ij} + P_{\Delta} * Sub_{ij} \times Pro_{ij} + \delta * Pro_{ij} + \varepsilon_{ij}$ 
  - Pool two groups of outlets \* individuals
  - *SharePosts<sub>ij</sub>* is share of posts from group *j* (four pro/counter att. outlets) among all posts viewed by *i*
  - Sub<sub>ij</sub> is the number of subscriptions of *i* to outlets in group *j* 
    - Instrumented by whether outlets *j* were offered to *i*
  - Proij is whether j is pro-attitudinal with respect to i
  - Std errors clustered at the participant level
- **3**. *TotalPosts*<sub>*i*</sub> =  $T_{\Delta}$ *ProTreat*<sub>*i*</sub> +  $X_i$  +  $\varepsilon_i$ 
  - TotalPosts<sub>ij</sub> is the number of posts observed by *i* in the feed

1.1. ...

# Exposure Gap Regression



	Subscriptions	FB Usage: Total Posts Observed	Platform Algorithm: Share of Posts
	OLS	OLS	IV
	(1)	(2)	(3)
Pro-Att. Treatment	0.505*** (0.086)	248.765* (150.666)	
Subscriptions			0.966*** (0.093)
Subscriptions * Pro-Att.			0.460*** (0.162)

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## Alternative Decompositions







# **Customized News Common**





Illustration by Jeffrey Henson Scales, photograph by Herbert Gehr/The Life Picture Collection Creative, via Getty Images

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# NYT - Suggested Articles

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### Mechanisms

#### What drives affective polarization?

- Inconsistent explanation
  - Persuasion? Effect on opinions did not change
  - Americans incorrectly perceive other party's position (Yudkin et al., 2019). Did not learn the other side is less extreme Regression
  - Affected by change in negative coverage? Attitudes driven by effect of counter-att. treatment on opposing party Regression
- Possible explanations
  - Increased tribalism (Mason, 2015)? Very small effect on partisan identification (not sig.)
  - Understood the other side's arguments even if continued to disagree with their importance



## **Theoretical Framework - Affective Polarization**

#### • How do individual forms attitudes toward parties?

- 1. Distance in political opinions (Rogowski and Sutherland, 2016)
  - $\bullet \ \downarrow$  Divergence in opinions  $\rightarrow \downarrow$  polarization
- 2. Function of whether opinions can be rationalized
  - $\uparrow$  Understand other party's arguments  $\rightarrow\downarrow$  polarization



# **Theoretical Framework - Affective Polarization**

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#### Example

- Political opinions are weighted averages of beliefs
- Weights when forming opinion on a carbon tax
  - Rep. care about electricity prices
  - Dem. care about emissions
- $\bullet~$  Exposure to WSJ  $\rightarrow$  Democrat learns tax increases prices
  - $\uparrow$  Rationalize Rep. opinion  $\rightarrow$  affective polarization  $\downarrow$
  - Political opinion does not change

### Overview

- Outlets report the news with an ideological slant
- Consumers read the reports and update their beliefs
- Changes in beliefs affect
  - Political opinions
  - Attitudes toward parties
- Political opinions weighted average of beliefs
- Attitudes compare two theories
  - 1. Distance in political opinions determines attitude
  - 2. "Unreasonable" opinions determines attitude

## Persuasion Framework

Setting: Consumer learning from biased news (DellaVigna and Kaplan, 2007)

• Consumer *i* has a prior  $\theta_i^0$  on state of the world with precision  $h_i$ 

$$\theta_i \sim (\theta_i^0, \frac{1}{h_i})$$

• Consumer's political opinion  $\gamma$  is a weighted average of beliefs  $\theta$ 

 $\gamma_i = \sum_k \textit{w}_{ik} \theta_{ik}$  where  $\textit{w}_{ik}$  is the weight i places on topic k

• Outlet *j* reports a signal on  $\theta$  with bias *b* 

$$r_j = s + b_j$$
 where  $s \sim N( heta^*, rac{1}{h_S})$  and  $heta^*$  is the true state

• *i* formulates a posterior  $\theta_i^1$ , updates political opinion

$$\theta_i^1 \sim N(\frac{h_i \theta_i^0 + h_S f(r_j, b_j)}{h_i + h_S}, \frac{1}{h_i + h_S}); \gamma_i^1 = \sum_k w_{ik} \theta_{ik}^1$$

### Terms and Example

Consider a bill to address climate change

- Political opinions  $\gamma_i = \sum_k w_{ik} \theta_{ik}$ : *i*'s support for the bill
- Beliefs  $\theta_{i,k}$ 
  - $\theta_{i,emissions}$ : effect of bill on emissions
  - $\theta_{i,costs}$ : effect of bill on electricity costs
- Weights *w<sub>i,k</sub>*: priority placed on beliefs, common information
  - W<sub>Dem,emissions</sub> > W<sub>Dem,costs</sub>
  - W<sub>Rep,costs</sub> > W<sub>Rep,emissions</sub>
- Attitudes A<sub>ip</sub>: Attitude of consumer *i* toward party *p* 
  - Assume  $A_{ip}$ , is a linear function of difference between *p*'s opinion and benchmark opinion:  $g(\gamma_p \hat{\gamma}_{ip})$

### Political Distance $\rightarrow$ Affective Polarization

• Political distance determines attitude:  $\hat{\gamma}_{ip} = \sum_{k} w_{ik} \theta_{ik}$ 

$$m{A}_{i\!p} = g(\sum_k m{w}_{pk} m{ heta}_{pk} - \sum_k m{w}_{ik} m{ heta}_{ik})$$

$$\Delta A_{ip} = g(\sum_{k} w_{ik}(\theta_{ik}^{1} - \theta_{ik}^{0}))$$

## Political Distance $\rightarrow$ Affective Polarization

• Political distance determines attitude:  $\hat{\gamma}_{ip} = \sum_{k} w_{ik} \theta_{ik}$ 

$$m{A}_{i\!
ho} = g(\sum_k m{w}_{
ho k} heta_{
ho k} - \sum_k m{w}_{ik} heta_{ik})$$

•  $\theta_{ik}^0 \rightarrow \theta_{ik}^1 \Rightarrow$  change in attitude of *i* toward *p*:

$$\Delta A_{ip} = g(\sum_{k} w_{ik}(\theta_{ik}^{1} - \theta_{ik}^{0}))$$

Predictions

• Beliefs affect attitudes only through i's political opinions

## Political Distance $\rightarrow$ Affective Polarization

• Political distance determines attitude:  $\hat{\gamma}_{ip} = \sum_{k} w_{ik} \theta_{ik}$ 

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ho k} heta_{
ho k} - \sum_k m{w}_{ik} heta_{ik})$$

$$\Delta A_{ip} = g(\sum_{k} \mathbf{w}_{ik}(\theta^1_{ik} - \theta^0_{ik}))$$

- Predictions
  - Beliefs affect attitudes only through i's political opinions
  - Weights of individual *i* matter

# Unreasonable Opinion -> Affective Polarization

Appendix

• "Unreasonable" opinion determines attitude:  $\hat{\gamma}_{ip} = \sum_{k} w_{pk} \theta_{ik}$ 

$$A_{i\!p} = g(\sum_k w_{pk} heta_{pk} - \sum_k w_{pk} heta_{ik})$$

$$\Delta A_{ip} = g(\sum_{k} w_{pk}(\theta^{1}_{ik} - \theta^{0}_{ik}))$$

### Unreasonable Opinion Affective Polarization

• "Unreasonable" opinion determines attitude:  $\hat{\gamma}_{ip} = \sum_{k} w_{pk} \theta_{ik}$ 

$$A_{ip} = g(\sum_{k} w_{pk} \theta_{pk} - \sum_{k} w_{pk} \theta_{ik})$$

$$\Delta A_{ip} = g(\sum_{k} w_{pk}(\theta^{1}_{ik} - \theta^{0}_{ik}))$$

- Predictions
  - Can differentially update attitudes and opinions
  - Weights of individual *i* determine opinions
  - Weights of party p matter determine attitudes
  - Intuition: understand party's argument but do not agree with its importance

### Unreasonable Opinion Affective Polarization

• "Unreasonable" opinion determines attitude:  $\hat{\gamma}_{ip} = \sum_{k} w_{pk} \theta_{ik}$ 

$$m{A}_{i\!p} = g(\sum_k m{w}_{pk} m{ heta}_{pk} - \sum_k m{w}_{pk} m{ heta}_{ik})$$

$$\Delta A_{i\!p} = g(\sum_k w_{pk}( heta_{ik}^1 - heta_{ik}^0))$$

- Predictions
  - Can differentially update attitudes and opinions
  - Weights of individual *i* determine opinions
  - Weights of party p matter determine attitudes
  - Intuition: understand party's argument but do not agree with its importance

### Test: Own vs Opposing Party

• Assume outlets act as delegates

Cover issues their consumers place higher weights on  $\Rightarrow$ 

- Pro-att. outlets more likely to cover issue j when  $W_{own,j} > W_{opposing,j}$
- Counter-att. outlets more likely to cover issue j when  $W_{opposing,j} > W_{own,j}$

### Test: Own vs Opposing Party

• Assume outlets act as delegates

Cover issues their consumers place higher weights on  $\Rightarrow$ 

- Pro-att. outlets more likely to cover issue *j* when  $W_{own,j} > W_{opposing,j}$
- Counter-att. outlets more likely to cover issue *j* when  $W_{opposing,j} > W_{own,j}$
- Political distance predictions
  - Pro-att. treatment affects attitudes toward opposing party
- Unreasonable opinion prediction
  - Counter-att. treatment affects attitudes toward opposing party

# Own vs Other Opposing Regression



	Attitude Own Party	Attitude Opposing Party
	(1)	(2)
Pro-Att. Treatment	0.008	-0.003
	(0.013)	(0.014)
Counter-Att. Treatment	0.001	0.031**
	(0.014)	(0.014)
Pro - Counter	0.007	-0.035**
	(0.014)	(0.014)
Observations	16,896	16,896

### Attempts to Mitigating Polarization



March 23, 2017 Right and Left: Partisan Writing You Shouldn't Miss Read about how the other side thinks. We have collected political writing from around the web and across ideologies. #republic The AllSides Mission: Free people from filter bubbles so they can better understand the world and each other PolitEcho Is your news feed a bubble? ELIDEEED by BeeLine Reade Escape Your Bubble

Burst your bubble

The Guardian's weekly guide to conservative articles worth reading to expand your



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